

zoom

Zoom Phone for Microsoft Teams

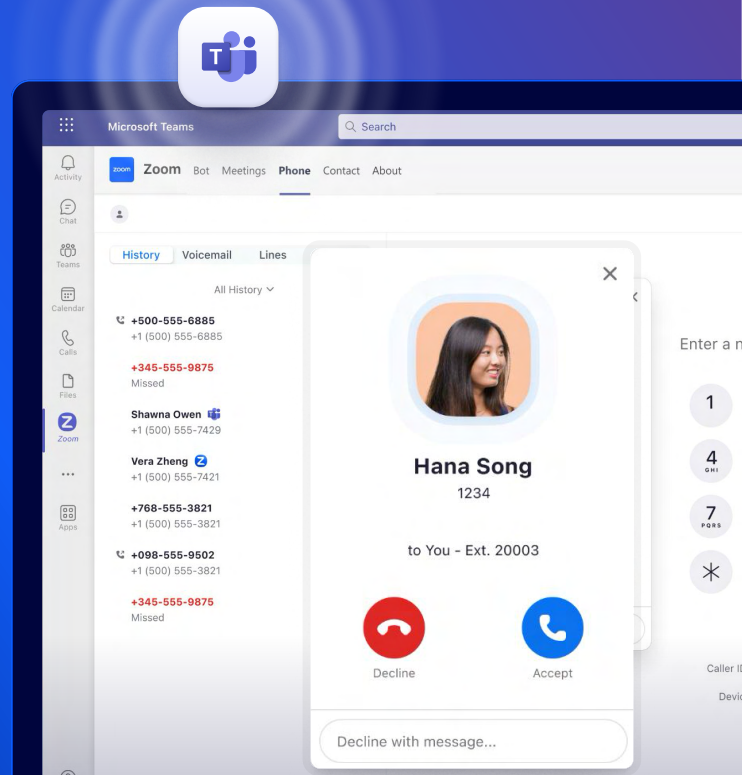
**Enable best-in-class,
integrated experiences
with Zoom Phone and
Microsoft Teams**

zoom



zoom.com/msteams

Bring reliable, enterprise-grade calling, meetings, SMS, and AI Companion capabilities to Microsoft Teams — no extra Teams licenses required.



1

Enterprise-grade telephony

Integrate advanced calling, SMS, Zoom Meetings, Zoom AI Companion, and more seamlessly into Microsoft Teams

2

Reduce Context Switching

Minimize disruptions and maintain focus with the Zoom Assistant – a widget that displays a Zoom Phone interface in the corner of your desktop.

3

Business Continuity

With Zoom's 99.999% SLA and Zoom Phone Local Survivability, you can maintain a fully functioning phone system, even if you lose connectivity— so your business can continue running smoothly.



Zoom App for Microsoft Teams

Deliver a best-in-class communication and collaboration experience for your organization by integrating AI Companion, advanced voice, video, and messaging into the Microsoft Teams interface. Users can access these powerful tools without leaving the Teams app, ensuring uninterrupted workflows and enhanced productivity.



Call management

Make, receive, and manage calls without ever leaving the Teams app



Business continuity

99.999% SLA and Local Survivability, with access to Zoom Workplace when Teams is unavailable



Advanced telephony capabilities

Call recording, queue management, and multi-line handling



Global Reach

Local PSTN access to 49 countries to expand presence without the need for a physical office



Escalate to a meeting

Seamlessly elevate Microsoft Teams chats to Zoom Meetings or Zoom Phone



SMS

Send text messages to internal and external phone numbers



Presence Sync

Sync presence between Zoom and Teams to avoid interruptions and maintain workflows



Zoom Assistant

View upcoming call schedules, configure speed dial for key contacts, transfer calls, and search through contacts with a persistent widget



Integration capabilities

Over 2,500 pre-built integrations and APIs to create custom integrations



Hardware compatible

Leverage existing hardware from providers like Cisco, Poly, Yealink, and more



Call summaries and next steps

Get call summaries and next steps to stay aligned to stay on track and respond faster



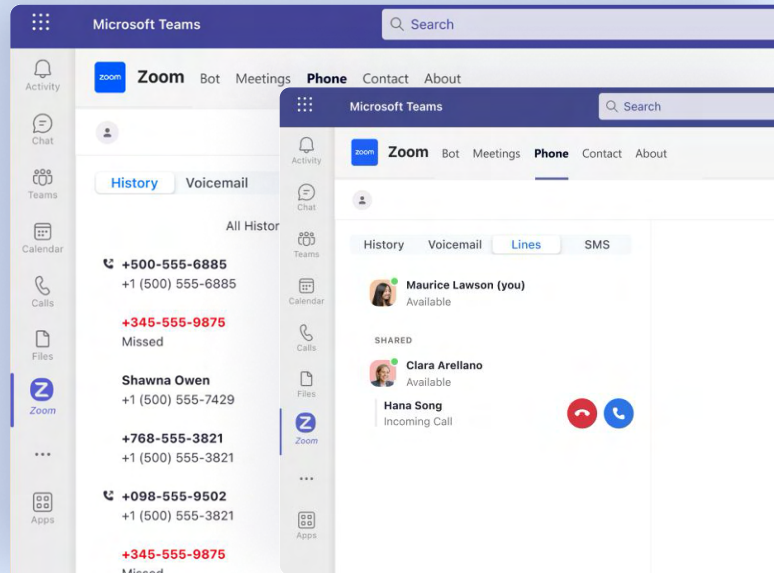
Voicemail prioritization and task extraction

Surface important voicemails and extract action items to streamline follow-ups

Phone

Zoom Phone Direct Routing for Teams

With Zoom Phone Direct Routing for Microsoft Teams, you can simplify your communication infrastructure, maintain control over phone numbers and calling plans, and leverage your current hardware investment.



Manage everything seamlessly through the easy to use Zoom admin portal



Use the native Teams dialer on any device (E5 or Teams Phone System license needed).



Route PSTN calls with Zoom Phone numbers – no Teams calling plan needed.



Access advanced features like automatic call recording and SMS.



Enjoy Zoom's 99.999% uptime and make calls even if Teams is down.



Dial extensions across the enterprise seamlessly, whether on Teams or Zoom Phone.



Tie Zoom phone numbers to users, common area devices, auto attendants, and call queues in Teams.

Ready to get started?

Contact your sales representative or fill out the form at: zoom.com/msteams

