

Billion-dollar lessons: Executive insights from GenAI failures

GenAI is transforming how enterprises work fast.

But untested models, unchecked risks, and brittle infrastructure create billion-dollar gaps. Here’s what we’ve learned from the pain points.



41%

of AI failures stem from poor planning ⓘ



38%

of companies launch AI without clear guidelines ⓘ

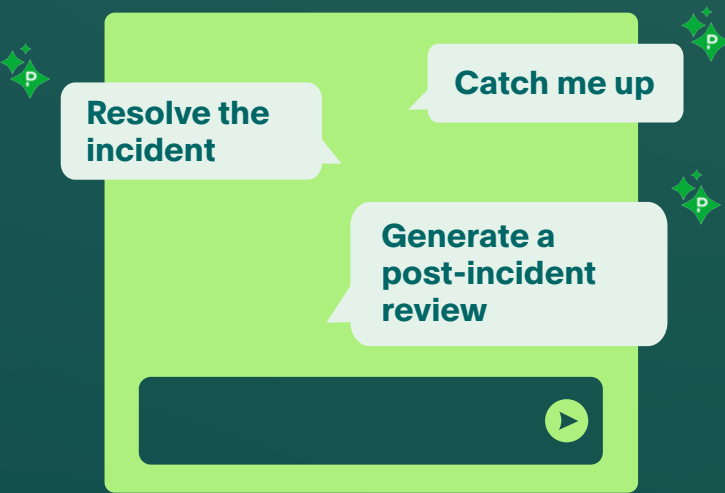


37%

lack the infrastructure to support GenAI at scale ⓘ

PagerDuty helps leading organizations mitigate GenAI risk by adding visibility, control, and agility with...

- ✓ 15 years of data from billions of operational events
- ✓ Guardrails to prevent hallucinations and harmful outputs
- ✓ Faster time-to-value with the right model for the job
- ✓ 700+ integrations powering a unified ecosystem

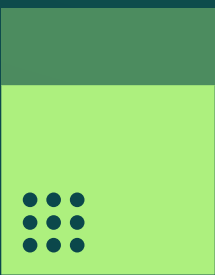


Organizations that act on these GenAI lessons can unlock a future where:



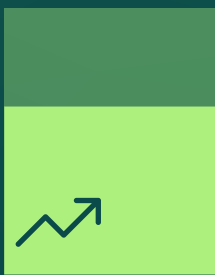
62%

of companies have seen an average ROI of 152% ⓘ



71%

of companies are leveraging data in decision making ⓘ



63%

of companies plan to increase their efforts by 2026 ⓘ

PagerDuty brings trust, speed, and resilience to your AI journey with:



Learn how **PagerDuty Operations Cloud** helps you de-risk your AI transformation and operationalize GenAI with confidence and control.