CIVICPLUS[®] Utility Billing



Utility Billing

Modern utility billing made simple—clear, automated, and resident-friendly.

Utility Billing Benefits:



Simplify utility billing processes and reduce costs, risk, and downtime with a modern, intuitive system.



Deliver billing clarity and empower resident self-service with intuitive digital tools, real-time insights, and anytime access to billing, payments, and service requests.



Streamline utility workflows and manage work orders spatially with real-time GIS data and map-based coordination.

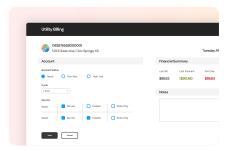


Break down siloes with a single vendor that connects departments and services.



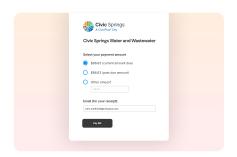
Optimize field operations with mobile access, automated routing, and connected workflows.





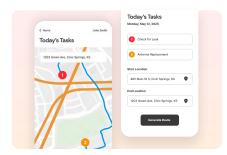
Automated Invoicing and Payments

Streamline every billing cycle by automating invoice generation, penalty assessments, and payment posting—reducing manual processes.



Clear Billing and Self-Service Tools

Empower residents with 24/7 access to billing details, usage history, and online payments, while allowing staff to quickly resolve issues using centralized account views and real-time data.



GIS-Integrated Routing and Mobile Work Orders

Optimize task assignment and reduce service delays with real-time map syncing, route-aware dispatching, and mobile access to work orders—keeping field and office teams connected at every step.

Ready to transform how you bill and serve residents?

Get in Touch →

